Project Management Essentials
Virtual Instructor-Led Training

Course Overview
The foundation of what every project manager needs to know to successfully manage projects is presented in this virtual instructor-led course. Project Management Essentials (PME) covers the basic concepts of the five fundamental project management processes: initiating, planning, executing, monitoring and controlling, and closing. Participants gain an understanding of how the project management processes are used during each phase of a project to build a better, more effective project plan.

Through the use of short case studies, practical exercises, class discussions, and lectures, participants have the opportunity to apply best practices in a non-threatening classroom environment.

Key Outcomes
Upon completion of this course, participants will be able to:

- Identify project management terminology and project manager competencies
- Describe the differences and types of project phases, lifecycles, and process groups
- Identify elements of the project charter and kickoff meetings
- Identify your project stakeholders and analyze their influence on your project
- Develop a scope statement
- Develop a WBS with your project team
- Discuss cost and work estimates for your project
- Analyze a project’s critical path
- Determine lead and lag on the schedule
- Describe the risk management process
- Identify, analyze, and determine strategies for risks
- Describe the process for managing scope change of a project
- Explain the two aspects of monitoring and controlling a project
- List the three types of project reviews
- Identify the five stages of team development
- Describe the conflict resolution methods
- Identify the role of the project manager in communication
- Describe project closeout activities
- Capture lessons learned during closeout for a project

Course Outline
The Project Management Framework
- Define project management and why it is important
- Describe the difference between a project, program, a portfolio and an operation
- Describe the project manager competencies and The PMI Talent Triangle®
- Define the project management life cycle process and the types of development life cycles
- Identify the five process groups
- Identify the differences between a process group and a phase
- Define the triple constraint and how it is used

Kicking Off the Project
- Identify the elements of a project charter
- Identify elements and outputs of a kickoff meeting

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- Describe the difference between a project management plan and project documents
- Describe the steps of a stakeholder analysis
- Differentiate the roles of the project sponsor, project customer and the project manager
- Perform a stakeholder analysis

**Defining the Project Scope**
- Define the product scope
- Define the project scope
- Develop a project scope statement

**Developing the Work Breakdown Structure**
- Develop an effective WBS
- Identify characteristics of a work package

**Defining Estimates for Project Activities**
- Identify the difference between estimating costs and determining the budget
- Identify distinctions between effort, duration, and calendar time
- Define the different types of estimates
- Describe the importance of consistency in estimates

**Developing the Project Schedule**
- Define project schedule and its value
- Demonstrate an understanding of schedule terminology
- Identify the major uses of schedule views
- Construct a precedence diagram method (PDM) network diagram
- Identify the critical path

**Understanding Project Risk**
- List the three components of risks
- Describe each of the seven steps of the risk management process
- Identify the correct way to state risk events
- Describe five strategies to address negative risks and five strategies to address positive risks
- Identify the purpose of the Implement Risk Response step
- Describe approaches to monitoring risk

**Managing Project Change**
- Identify components of a project baseline
- Identify elements of project change control
- Determine strategies for handling project change requests

**Managing and Controlling Outcomes**
- Discuss the technical and human resource aspects of monitoring and controlling
- Identify the decision-making process
- Identify questions to ask to monitor progress
- Describe three kinds of project reviews and their differences
- Identify the five stages of team development
- Recognize the reasons for conflict on projects
- Determine the appropriate method of conflict resolution
- Describe the role of the project manager in communication
- Identify factors affecting communication
- Describe three communication methods

**Closing the Project**
- Identify closeout activities
- Describe the benefits of a closeout process