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# Managing Project Outcomes for Business Impact

Course Length: 2 days

Professional Development Units (PDUs): 14

(14 Business Acumen)

Program Knowledge Level: Advanced

Field of Study: Business Management & Organization

Prerequisites: None

Advance Preparation: None

Benefits: Move the organization forward by building the

project manager's organizational capability



# **Course Overview**

The project management discipline has spent decades getting the business comfortable with "projectizing" initiatives for stronger, better and more efficient business processes. More and more we hear from the industry the need for more project leadership, more critical thinking, more identification of the project's impact to the bottom line. Economic pressures and the ever-increasing complexity of projects that drive real business impact is what every business sponsor is focused on. In response to environmental challenges, project managers are increasingly asked to build new organizational capability through the projects they manage every day. Projects become the change agents for the organization to continually move forward. Projects can no longer be done in isolation with a singular focus; they are part of the overall integrated business strategy for the organization.

No longer is it good enough to be a stellar project manager in all aspects of the triple constraint. Project managers are now being asked to:

- Ensure their projects are strategically aligned with strong expectations for very specific business outcomes
- Act as an expert consultant on the project and push back when issues arise that are counterproductive to the organization's strategy
- Understand the direct business impact of their projects on other departments and the overall organization
- Demonstrate to the business partners how the project strategically moves the company forward and creates real business impact
- Manage up, down and across the organization to ensure that the business impact of the project is fully realized, and positive business outcomes are realized.
- Move away from a strict discipline of project "deliverables" and move toward project outcomes that have real business impact on the bottom line to maintain an organization's competitive advantage

"Those involved with project management are now recognizing that the future of project management needs more than stellar technical proficiency, it needs project leadership within a business context." - Deborah Bigelow Crawford, PMP, President of PM College



# **Key Outcomes**

### Upon completion of this course, participants will be able to:

- Identify how project management is evolving in organizations
- Hear best practices from an award-winning organization
- Identify new drivers of project management
- List the four steps for becoming a business-driven project manager
- Seek project clarity through stakeholders
- Understand importance of project portfolio management on business impact
- Describe how to link your project to organizational goals
- Define the performance areas and drivers for today's high-performing project leader
- Describe the role you play in change management
- Define the attributes of a strong project leader
- Use the business case template to gain clarity around project alignment to organizational goals and true business impact

#### **Course Outline**

## Project Management and the Business Environment - Delivering Project Business Value

- Develop an awareness of recent research on project management
- Recognize best practices from an award-winning organization on achieving business impact
- Realize the importance of Project Portfolio Management
- Identify new drivers of project management in organizations
- Distinguish between traditional and business-driven project management

#### **Moving Your Company to Business-Driven Practices**

- Identify the four steps to move your organization to business-driven practices
- Seek project clarity through stakeholders and how a project fits into the overall portfolio
- Learn how to link your projects to organizational goals
- Understand the importance of communicating value
- Develop a business case for a project

#### **Characteristics of a Business-Driven Project Leader**

- Define the performance areas and drivers for today's High-Performing Project Leader
- Become a trusted advisor in your organization
- Identify your role as a change agent

#### **Course Closeout**

- Define the course concepts the team found valuable
- Define how you can apply the concepts to your organization
- Discuss lessons learned

### **How Instructor-Led Training Works**

This Instructor-Led Training (ILT) course is facilitated by one of our talented instructors at your location, creating a cooperative and collaborative, learner-centric "classroom." Our top-rated instructors hold a variety of certifications and have delivered training to organizations in more than 40 countries.



### On-site

Participants attend this two-day in-person course, complete activities live during the training session, and participate in discussions focused on the pragmatic application of key concepts. Session materials are provided in PDF format for download and/or printing.

For more information or to schedule a course, contact <u>info@pmcollege.com</u>.

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